



National Association for Safety & Health in Care Services

Volume 13 Issue 4

April 2019

NASHiCS e-News.

Special points of interest:

- Forum details
- Safety in Care Awards
- AGM
- National Executive Voting

In this issue

Events Forum	1
Good news Items of interest to those in Social Care	2
Warning & Safety items	3
Items of interest to those in	4
In court & legal plus items which may be of Interest	5

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Forum for Safety and Health in Care Services.

Title: LET's BE CRYSTAL CLEAR.

Date: Wednesday 15th May 2019.

Venue: Llyndir Hall, Llyndir Lane, Rossett, between Wrexham and Chester. LL12 0AY

Programme: [Available now](#) **Bookings:** www.nashics.co.uk

National Executive.

Two voting responses for the Association.
1. **National Executive Committee Elections.**



Thanks to those who have taken the time to vote for members to the National.

We hope that you will be able to attend not only the joint Forum but as a member stay on for approx 30 minutes at the AGM.

Not got round to it? Or don't have a voting form contact administrator@nashics.org Please the candidates do need your vote.

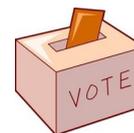
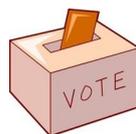
It is recognised that some of you may be unable to attend the packed day at the Forum to meet the new members of the **National Executive.**

Your vote will be appreciated by the Nominees who have given a voluntary commitment to Members to help with the development of NASHiCS.
It will take only a few minutes

2. Proxy Voting for AGM.

So if this is so **please respond** to the request sent to you to provide a proxy vote. We must have a minimum number of votes to enable the operation of the Association.

Voting Closes 30th April



National Safety in Care Awards 2019 –

Nominations now open! take this opportunity which will allow us to recognise all the good things which take place day in and day out across the sector. Presentations to celebrate these achievements will take place at the prestigious Safety in Care Awards Dinner on Wednesday the 11th September 2019, as part of our National Health & Safety Conference for Social Care called "Keeping up to par".



So, get your thinking caps on, and send in your nominations.

Details & nomination form on our [events website](#) you have until Tuesday 9th July,

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Please do not forward to others. Membership fees maintain our Association & Benefits.

Doctors are prescribing fresh air to boost patients' health and wellbeing.

NHS experts say there is a 'strong connection' between green space & good mental and physical health. The "green health prescriptions" will encourage patients to spend more time in green space & natural areas, such as parks & woodlands.

[Read](#)

Review of the National Autism Strategy 'Think Autism': call for evidence.

The government wants to hear from autistic people, families & carers about their experiences of care & support. This year the D of H & SC will review the strategy.

This call for evidence - England only. It will be of particular interest to:

* Autistic people – adults, children & young people, their families & their carers.

* Organisations and professionals that provide care & support to autistic people or work with autistic people.

Closes 16 May 2019

[Here](#)

Looking to keep up-to-date with the latest developments in health and safety? Join in the conversations.

Be sure to follow **NASHiCS** to receive regular news & updates from key figures & organisations in Health & Social Care.

LinkedIn:

<https://www.linkedin.com/company/nashics/>

Twitter:

<https://twitter.com/NASHiCS>

Relationship centred care research.

Robert Gordon University (RGU) and Laurels Lodge Care Home will join forces for a year-long initiative into relationship centred care for people living with dementia, as part of a Life Changes Trust funding award. The two organisations, will focus their efforts on documenting best practice for other care homes throughout the UK. The project will run from **November 2018 to October 2019** & aims to inform best practice [Details](#)

Working alone?

Health & safety guidance on the risks of lone working.

This revised leaflet provides guidance on how to keep lone workers healthy & safe. It is aimed at anyone who employs or engages lone workers, & also at self-employed people who work alone.



[Read](#)

Fees for 2019/20 confirmed.

The fees that **CQC** will charge providers of health & adult social care in England for the year 2019/20 have been confirmed.. [Details](#)

Celebrating the role of art in care!

This year's Care Home Open Day will be Friday 28th June 2019.



[More Info](#)

Good news spot.

For these NASHiCS Members. **Sunrise Senior Living UK & Gracewell Healthcare's** Clinical Development & Leadership training course has received **RCN** accreditation for the third year.

The professional development programme, available to deputy managers, care leaders & senior nursing team members, is designed to ensure staff responsible for leading the provision of care & nursing in homes have the expertise & skills needed to champion clinical governance, as well as providing them with the continual support throughout their career to ensure they build skills for the longer term [Read](#)

Something to celebrate?
Let us know

NANT Ltd.

We send out a quarterly update of any changes to policies & procedures so that the management team of each location can replace the old policy / procedure / form / guidance section with the updated version.

Although **NANT** narrowly missed out at the **UK Customer Satisfaction Awards**, luck was on their side in March as they won the

Service Provider of the Year (£1m+) at the **Midlands Business Awards**.

108 Birthday Celebration.

Pat Corbin, a resident at **RMBI Home Zetland Court** in Bournemouth, has celebrated her 108th birthday.

Pat's milestone age makes her the oldest resident across **RMBI Care Co.'s** 18 care homes in England & Wales.

To mark her special day **Pat** enjoyed a wonderful high tea with her family & friends at the home, where she has lived for two years. She was delighted to receive a birthday card from **Her Majesty the Queen**.

Top marks for RMBI Care.

RMBI Care Co has received top marks in a nationwide survey of care home residents; the results showed that 95 per cent of residents living in an **RMBI** home said that they were satisfied with the overall standard of care.

Among the findings, 97 per cent of residents said that staff treat them with kindness, dignity & respect & 98 per cent said their home is a secure & safe place to live. Of the residents polled, 99 per cent said that they can have visitors when they want to & 97 per cent said their home was clean & tidy.

Carers Week 2019. Monday 10 to Sunday 16 June 2019.

Carers Week is a great opportunity to raise awareness & recognise the huge contribution carers make. Across the UK today 6.5 million people are carers, supporting a loved one who is older, disabled or seriously ill. [More](#)

CIW welcome your views about services for older people within local authority social services.

In May 2019 **Care Inspectorate Wales** will be inspecting Denbighshire & Monmouthshire local authorities' social services for older people (people over the age of 65).

[Complete survey with your views](#)

New campaign warns 'it only takes one accident' to start a fire.

A new eye-catching campaign highlighting the everyday accidents that can cause fire in the home has been launched by the **Home Office**. Overloading electrical sockets, leaving a frying pan on the hob unattended and putting an electrical heater too close to laundry are among the hazards shown in the revamped **Fire Kills campaign**. Advertising will run across England on television, radio & online.

NASHiCS Corporate membership.

Allows for up to **4 colleagues** to be registered.

Simple - [Go to Membership tab](#), complete **Additional Corporate**. No charge.

Happy to help through the e-News.

Have you have a question/query concerning any aspect of Safety in Social Care?

Just **Email the administrator** with the **details** you require help with **Who they respond to**, Giving your **Name, Email address and phone**. Or ask administrator to collect responses if you wish to be anonymous.

Just another way for members to network.

If you receive help, please ensure you acknowledge the help. Your colleagues would appreciate this.

If you receive an award, special event to celebrate just let the **administrator** know the details.

Celebrate with Members your achievement.

Please **cc** your replies to the requests received to **nationalchair@nashics.org**



Request for comments/help from fellow Members.

Members do appreciate advice & comments from other colleagues when they request help.

Here are a couple that replied to Brian's request re paper versus electronic records last month.

1. The issue is one of accessibility to the information. If all staff have easy & ready access to a pc then no reason why you couldn't go all electronic. We're still part & part. Office locations just rely on the pc based copy but in our care homes & community bases, we still require them to have a hard copy. As we continue to move more & more to everything electronic, we will definitely be dumping the paper.

2. Here, we manage our H&S policies & procedures on an online document management system, & all staff who have access to a computer access it this way. However, as most of our frontline staff group do not have computer access, each of our individual care homes & operating locations must keep a hard copy printed out, so that all staff can access it.

Information is for sharing to help colleagues.

Leonhard Lang (Schiller) Customer: Schiller defibrillation Electrode

11 April 2019
Defibrillators, non-implantable
0-21-0003, 0-21-0020, 2.155061, 2.155065, 2.155063, 0-21-0037, Mhra reference: [2019/004/011/701/019](https://www.gov.uk/guidance/2019/004/011/701/019)



3M: 3M™ Reston™ Self-Adhering Foam

2 April 2019
Pressure relief cushions Mhra reference: [2019/004/002/701/006](https://www.gov.uk/guidance/2019/004/002/701/006)



Hoggi: CLEO

18 October 2018
Wheelchairs, manual 3279-0032
Mhra reference:



[2019/004/001/291/011](https://www.gov.uk/guidance/2019/004/001/291/011)

R82: Wombat Living

27 March 2019
Supportive seating
Model: Wombat Living size 3
Mhra reference: [2019/003/027/291/017](https://www.gov.uk/guidance/2019/003/027/291/017)



Arjo: Arjo Disposable Flite Clip Sling

04 April 2019
Hoists and slings
MFA1000M-XL-L1
Mhra reference: [2019/003/019/601/001](https://www.gov.uk/guidance/2019/003/019/601/001)



BREAKING NEWS: EU social care qualifications to be recognised after Brexit.

The more than 100,000 social care workers who qualified in the EU will continue to have their training & experience recognised after Brexit,

the Government has announced. Secretary of State for Health & Social Care, **Matt Hancock**, announced the changes that ensure health & social care workers with professional qualifications from EU institutions can continue to practise in the UK.

[Details](#)



Councils urged to back public call to end the crisis in social care & champion free personal care.

Independent Age, the older people's charity, has called on local councillors to back the public's call for the government to introduce free personal care for over 65s – something that is available in **Scotland**, but not in **England**.

The social care system is broken, often providing poor or limited care [Read](#)



Mental Capacity (Amendment) Bill [HL] 2017-19

Government Bill. **Latest news on Mental Capacity (Amendment) Bill [HL] 2017-19**

The House of Lords returned the Bill to the **Commons** with amendments which were considered on the floor of the House on 2 April 2019 & the **Commons** disagreed to **Lords Amendment No. 25A** & proposed Amendments to Commons Amendment No. 25 in lieu of the Lords Amendment. The Bill will therefore return to the House of Lords again on 24th April.

Summary of the Mental Capacity (Amendment) Bill [HL] 2017-19

A Bill to amend the Mental Capacity Act 2005 in relation to procedures in accordance with which a person may be deprived of liberty where the person lacks capacity to consent, and for con-

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Adult Social Care / 3rd May 2-3pm**About the focus groups**

CQC are running a series of online focus groups with providers of care to support their work on understanding what good interactions between providers & inspectors look like. To do this they have started by holding focus groups with Inspectors to explore their views & experiences; they are now seeking.

The focus group will be online & will last one hour.

If you would be happy to attend please confirm by contacting samuel.wallace@cqc.org.uk

Once you have confirmed your attendance we will send you any further information & joining details as required.

**New agreement between CQC & the Healthcare Safety Investigation Branch (HSIB).**

Published: 2 April 2019.

A new Memorandum of Understanding (MoU) agreement.

The agreement sets out how we they work together to promote the safety & wellbeing of people receiving NHS care in England.

[More details](#)

**Call for free short-term wheelchair loans in Scotland**

New legislation has been proposed to offer free wheelchairs to people in Scotland with short-term mobility problems or injuries.

The **NHS** does not currently have to offer a wheelchair to anyone expected to need one for less than six months.

Scottish Labour MSP Jackie Baillie has drawn up a member's bill to make a formal duty for public bodies to do so

[More.](#)

New legislation that extends free personal care in Scotland to under-65s has come into effect.

Frank's Law was the result of a successful campaign by **Amanda Kopel**, which began with a petition to **MSPs** at Scottish Parliament in 2013.

Her husband **Frank Kopel** - the former Dundee United footballer - had been diagnosed with dementia at 59. He was too young to qualify for free care. So **Mrs Kopel** set out to ensure anyone living with disabilities & degenerative conditions could access support, regardless of age.

The new law is a reminder of how powerful Holyrood's petitions process can be. [More](#)

Brigade responds to Office for Product Safety & Standards review of Whirlpool tumble dryers.

Whirlpool must still do more to let people know about the dangers of unmodified faulty tumble dryers to prevent further fires that put people at serious risk.

While **London Fire Brigade** welcomes the Office for Product Safety & Standards (**OPSS**) Review of **Whirlpool's** tumble dryer modification programme, which says consumers with modified appliances can continue use them safely, the company needs to do more to highlight the risks of the ones yet to be repaired.

Recent figures estimated that as many as 500,000 customers still have unmodified tumble dryers in their homes.

[Read](#)

Health & Care (Staffing) (Scotland) Bill.**Stage: 3**

A Bill for an Act of the Scottish Parliament to make provision about staffing by the National Health Service & by providers of care services.

Current Status of the Bill

This Scottish Government Bill was introduced by the Cabinet Secretary for Health & Sport, Shona Robison MSP, on 23 May 2018.

The Bill completed Stage 2 on 5 February 2019.

**Home reaches 'topping out' stage.**

A new care home development in Eastbourne celebrated a major milestone with a recent topping out ceremony. The occasion marked the completion of the latest stage of the 80-bed care home with the final tile laid & brick was fitted.

The new home, officially named **Mortain Place Care Home**, is owned and operated by **Barchester Healthcare**.

(NASHICS Member) The home will provide high quality residential & dementia care for older people in the community of Eastbourne. [Read](#)

Launch of CIW improved customer care service.

A single point of contact service is now live.

Launched **CIW Connect** - the customer care team is committed to establish as per Strategic Plan published in 2018. [More](#)

Exceptional Contribution to Dementia Care Award.

Dulux Trade has been awarded the prestigious award at the Dementia, Care and Nursing Home Expo Awards 2019.

The Dementia, Care and Nursing Home Expo Awards 2019 celebrate the very best in & expertise that are currently helping care, nursing & residential homes.

The award was given in recognition of the ground breaking work undertaken by **Dulux Trade** to support the design of the optimal environments for dementia care.

[More](#)

Additional prompts added to some Statutory Notifications forms.

The CQC is some changes to the way they ask you to report some incidents to them with the aim of reducing the amount of follow up work they need to do with you. These are interim changes, which form part of a larger piece of work.

To make it easier for to understand what they need to know when you notify & to help capture additional, more detailed information they are adding additional prompts to the word versions of the following notification forms in the additional information field: [Death \(question 7\)](#) [Serious injury \(question 6\)](#) [Allegations of abuse \(question 13\)](#)

All providers should have received a copy of the email from Ian Trenholm.



Heroes: Care home staff rescue pensioner trapped in Shrewsbury bungalow explosion.

Staff from **Barchester Healthcare Ottley House Care Home** Shrewsbury kicked down the door of a burning bungalow to rescue an elderly man trapped inside. Emergency services were called to reports of a major fire. A pensioner was trapped inside the bungalow after two gas cylinders exploded. [More](#)

Priory Healthcare fined following death of 14-year-old patient.

The healthcare provider has been fined **£300,000 & £65,801.38 costs** for its failings following the death of a 14-year-old girl. November 2012, she was found with a ligature around her neck in her room. She was taken to hospital but had suffered irreparable brain damage & failure of multiple organs, so a decision was taken to withdraw life support. She was sadly pronounced dead the following day. An investigation by the **HSE**, following the coroner's inquest, found **Priory Healthcare Ltd** had failed to identify or put in place control measures that would have better managed ligature risks. [Read HSE](#) [Also Read NHE](#)

A troubled Aberdeen care home is to close, it has been revealed.

An inspection of **Banks O'Dee** raised "serious" concerns & **Four Seasons Health Care** later announced it was withdrawing from running the facility. The operators of the home, which cares for elderly residents including many with conditions such as dementia, said it could not find a new provider to take over the running. Arrangements are being made to find new accommodation for almost 40 residents. [Read](#)

Care homes in the frame for fire safety improvements.

MPs have called on Government to extend fire safety regulations in care homes. In a debate on fire sprinklers in care homes, **Sarah Jones** (Croydon Central) (Lab) demanded an extension of the ban on flammable cladding to care homes.

According to research, sprinklers in care homes have been found to be cost-effective. In Wales, it has been law since 2013 to fit automatic fire suppression systems in newly-built care homes. [Read](#)

Thousands of vulnerable Staffordshire people deprived of their liberty without proper assessment.

Local Government & Social Care

OMBUDSMAN

Staffordshire County Council's decision not to assess some vulnerable people who may have been unlawfully deprived of their liberty has been criticised in an investigation by the **Local Government & Social Care Ombudsman** [Read](#)

Platform lifts: safety alert issued. Reminder.



HSE has issued a safety alert about platform lifts after a number of incidents involving tampering with safety devices or inappropriate maintenance.

[Read](#)

BAFE AND NSI.

have awarded the first certificates of approval and registration for the former's SP206 kitchen fire protection systems scheme. [Read](#)

Drivers could face massive fines and bans for taking hay fever medication.

Some antihistamines can affect your ability to drive. Millions of motorists could face a hefty fine & even a driving ban for taking medication to relieve their hay fever symptoms. Pharmacists & insurance companies have warned sufferers certain antihistamines can affect your ability to drive. Check your medication and pass the information onto colleagues. [More.](#)



Written Statement: Update on Welsh Ambulance Services NHS Trust (WAST) Falls Assistants response pilot.

The Welsh Ambulance Service has developed a Falls Framework & Falls

Response Model to enable it to provide a holistic approach to falls, from prevention to minimising the risk of further harm caused by prolonged periods of time spent on the floor awaiting an ambulance. [Read](#)



City council re-joins ICS after reforms agreed in privatisation and accountability row.

Nottingham City Council is to re-join its local **NHS** integrated care system (ICS) after significant reforms were made to the way the system runs in order to address concerns over accountability and privatisation.

The local authority's executive board has voted to lift its suspension & restart its formal role on the Nottingham & Nottinghamshire **ICS**, one of the first of its kind in the UK, which is designed to improve cooperation between social care & the **NHS**. [Read](#)

NHS rolls out new digital portal for home care vacancies in bid to reduce hospital discharge delays.

A new digital portal that allows hospital staff to find care home spaces for patients is to be rolled out across the **NHS** in a bid to reduce delays.

The '**Capacity Tracker**' is being rolled out by NHS England to hospitals, care homes, & councils, providing a "shop window" for vacancies – saving staff time normally spent checking availability. [Read](#)



Utilising smart meters in assisted living.

In the **UK**, the number of people living with progressive neurodegenerative disorders, such as dementia, is increasing. Supporting their ongoing needs places significant strain on national health & social care resources. Providing 24-hour monitoring for patients is a significant challenge, which is set to increase further due to the aging population within the UK [Read](#)

A consultation on mandatory learning disability & autism training has been extended by two weeks by the government due to high interest.

The consultation, which opened on February 13, **will now stay open until Friday, 26 April** to give people more time to feedback on the proposals which would affect up to 2.8m health & social care staff who have regular contact with patients or service users. [Few days left](#)

NASHiCS Corporate membership.

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