



Thank you for attending the seminar at the **Double by Hilton Lincoln...**

We value your views to assist with further development of our events.

Event objectives

To provide delegates the opportunity to gain a greater awareness of current health and safety issues affecting social care across a mix of service provision.

1. To what extent do you feel these objectives were achieved? 33 forms returned

<i>not at all</i>	1	<i>partially</i>	7	<i>fully</i>	25
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About the event

Please rate the following: (please tick 1 box on each line)

	<i>Excellent</i>	<i>Good</i>	<i>Acceptable</i>	<i>Less than acceptable</i>
2) structure of the day (programme).	21	12	1	0
3) overall content and scope of subject matter.	19	13	1	1
4) style, length of presentations and quality of speakers.	18	15	1	0
5) sufficient time for networking in order to share ideas with your peers?	17	13	3	1
6) Breakout sessions.	14	12	2	1
7) environment: (room, equipment, building access, signage, catering provided).	25	7	1	1
8) administration: (bookings, enquiries, registration at the event, handouts and information).	26	8	0	0
9) overall value of the seminar in helping you improve your professional effectiveness?	22	10	1	1

Please expand on any of the items above:

An enjoyable, informative day thank you; Limited opportunity to network as most people stayed in ballroom rather than coming out to distributors; Hotel staff advised that event on 4th floor, unhelpful; Access to second room not set up correctly; Venue very good; Difficult to get to venue due to traffic; Networking could have been shorter; As ever well organised, good range of speakers and topics; Missed the people who would meet at the annual National learning event; Disappointing number attending affected networking although presentations were excellent

10) What did you like MOST about the whole event? Elspeth (2); Emmie (2) but would be better if more proactive examples rather than just using prosecutions; Margaret Flynn (9) outstanding, powerful and stands to remind us why we need to care, understanding and clear about why we and **NASHiCS** are needed; Paul (4) Case studies, most helpful; Julia (2); Gareth and Sean (4) Variety of attendees good; Quality of speakers also good; Good location; Knowledge of speakers first class/very interesting; All talks; Presentations very Good; Opportunity to network ;Informative, relevant and concisely presented; Broadness of information; Topics covered by speakers; Relaxed atmosphere; Depth of presentations and information; Fire; speaker excellent in subjects

11) What did you like LEAST? Term 'Frexit'; Perhaps more stands to visit; None (4); Parking; Legislation discussed was specific to Wales and contents old; Fact that you had to make a decision not to see certain speakers to see others; Perhaps shorter breaks to see all speakers; CDM applications; Margaret Flynn (3); Poor facilities at venue; All of interest/very useful; A! risk too much about research –just too technical in detail without seeing the benefits of the training package, even though it was being demo'd outside A1 failure on video and general content presentation not great; Low attendance made networking limited

12) Are there topics you would like to see covered at future events? Coping with ageing workforce; **CQC** Role; Have **CQC** present; Commissioning; Homecare; None at present; Fire; Factual presentation on L8- not a firm selling; Stay with wide variety; Keep up the great work; Speaker from **CQC** regarding common issues from inspections; More time to ? speakers; More focus on systems to assist care homes and promote good compliance with H&S practices, compliance and maintenance (legislation) of key care home issues; How to checks are managed and reported; No all very good; More from the solicitors- common scenarios.

13) What would you like to see NASHiCS do as a result of this event? Enable attendees & members to connect & share services/products; Perhaps a slightly later start time to allow travel for those 'not local'; Provide guidance on standards of fire safety measures in supported living cases; I support having regional presentations- It makes attendance more manageable; **CQC** update on their enforcement role; Improve attendance-increasing national profile- hold presentations at Care Associations to get name out there and increase membership.

Any other feedback?

My first visit, I was thoroughly thrilled with the quality of speakers, looking forward to supporting you in the coming year; Venue not easy to get to, needs to be nearer major access roads – not in middle of town-outskirts; Excellent content again; AS a relatively member **NASHiCS** are providing everything that was hoped for; Thank you (2); Catering excellent; Outstanding effort- very useful; Enjoyed it; Really enjoyed it – Fire was excellent visual presentation.

About You

Please ensure you complete your details below. **Please indicate your post title: Just tick.**

Director/CEO/ Owner 6	Snr Manager 4	H&S Manager 6	H&S Advisor 10	Trainer 2	Technical 0	Other 3
Operations Manager 0	Nurse/NHS 0	Risk Adviser 1	Consultant 2	Supplier 1	Regulator 1	Admin/ Accounts 3

Please indicate which sector you are from: Just tick.

Public Sector 5	Not for Profit/ Org 11	Care Agency Health Service 0	Home Care 1	Other <i>please</i> providers Private	5
Supplier 4	Consultant 2	Visitor/Guest 1	Regulator 1		

Other information

How did you hear about this event?

NASHiCS Direct E Mailing 15	NASHiCS Flyer Website 3	Other <i>please</i> IOSH 2
From a Colleague 8	Publication 1	HSE website 2

Many thanks for your time.