



National Association for Safety & Health in Care Services

Volume 11 Issue 6

July 2017

Special points of interest:

- National Conference
- Fire info & Other warnings

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NASHiCS e-News.

Join us at the UK's only Conference for everyone involved with Health & Safety in Social Care

Tues/Wed 12th/ 13th September at the Hellidon Lakes Golf & Spa Hotel Northants.

The Fair Way to a Safer Way is a great opportunity to be updated about relevant health and safety issues for the Care Sector. NASHiCS supports individuals and organisations to promote excellence of health and safety in care services.



NASHiCS
THE FAIR WAY TO A SAFER WAY

Presentations and Workshops this year include;

Established topics bringing up to date information,
Regulation & Enforcement * Health and Wellbeing * Legionella & You
Window restriction * Fire evacuation strategies * Property maintenance.

New developments and subjects this year:

Robotic technology * Night working * Musicians in care homes *
What about the workers? * New fire safety guidance for specialised housing
and **NETWORKING** with colleagues.

A unique chance to learn & understand a legal process that could involve managers and carers. A mock **Coroner inquest** will be based on a real case of a fatal accident to a service user with dementia. Actual transcripts will be used undertaking key roles with an opportunity for some delegates to be the jury

Key regulators, CQC & HSE will share the platform & address delegates as well as a range of technical expert will make for a highly engaging time.

Questions concerning Fire issues?

Lincolnshire Fire & Rescue service will be running a **one to one** Fire Safety Clinic during the Conference on Wednesday 13th September.

For detailed information, full programme and online booking. **Have a look** www.nashics.co.uk There will be something for you at the conference.

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Heatwave Plan for England.

No changes have been made to the Heatwave Plan for England this year; this plan will remain in place until further notice. The Met Office will issue Hot Weather Alerts from 1 June to 15 September 2017.

Two new resources have been developed:

The plan is a key component of emergency planning and is increasingly relevant in adapting to climate change. It provides advice for professionals, organisations, and individuals to enable them to plan for and respond to heatwaves.

A copy of the plan and its associated supporting documents is available.

<http://tinyurl.com/pngty22>

A practical guide to creating a 'dementia-friendly' home..

The online interactive guide, produced by Helping Hands Home Care, offers a range of practical tips to create or adapt the home environment so that it remains a safe and familiar place for a loved one. It also provides suggestions for adaptations that might help as the condition progresses.

<http://tinyurl.com/yamrbyxo>

Welsh Government unveils plans to curb zero-hours contracts for home care workers

Under the new proposals, employers will need to offer home care workers on zero-hours contracts the choice of moving to a minimum hours contract after three months of continued employment, if there is ongoing demand for the work.

Measures to tackle 'call-clipping' have also been announced. The proposals would require... more

<http://tinyurl.com/y7necgxn>



Llywodraeth Cymru
Welsh Government

Safety in care homes has been criticised by the Care Quality Commission.

with 23% rated as requiring improvement and 2% as inadequate.

It said the low ratings were 'concerning' and 'indicate poor quality'. The study said: "Poor safety can mean systems and processes that are not adequate for managing medicines or determining staffing levels."

The report found there were 'often unsafe levels' of staff in the care homes, and even when 'appropriate numbers' of staff were in place, often they were lacking in the appropriate skills to have a positive impact on safety.

<http://tinyurl.com/yc5mpw4r>

Workplace health: policy and management practices.

These recommendations are for employers, senior leadership and managers, human resource teams, and all those with a remit for workplace health.

<http://tinyurl.com/y9p3z2gm>

Consultation Phase 2 of the implementation of the Regulation and Inspection of Social Care Act (RISCA) 2016.

The Welsh Government are consulting on proposals that support recruitment, retention and working practices in the domiciliary care sector, in order to help it deliver the best possible quality of care.

Have your say. Closing date 7th August 2017

<http://tinyurl.com/y9ne6oor>

New laws to improve NHS Wales and social care working.

...Proposals for new laws to improve the way the **NHS and social care services**... "ensure our health and social care services are fit for the future". A consultation... "duty of candour" on all health and social care workers and organisations to be open...

<http://tinyurl.com/y9azqj85>

CQC reports on the quality of specialist mental health care in England.

CQC has published a new report detailing the findings from our comprehensive inspections of specialist mental health services over the last three years.

<http://tinyurl.com/ybbtdk74>

Scotland's new Health and Social Care Standards have been launched, with human rights at their core.

The standards, which will be implemented on 1 April 2018, will apply to the **NHS** as well as services registered with the Care Inspectorate and Healthcare Improvement Scotland, and set out the standard people should expect when using health or social care services.

<http://tinyurl.com/yba8nf5n>

Ratings map for care homes, GPs and hospitals now live.

You can search for care homes, hospitals or GP practices and their ratings by using our interactive map. To view care homes and GP practices please zoom into a local area. <http://tinyurl.com/yalm2ma8>

Report highlights research into care homes

A new report from the **National Institute for Health Research** shows how clinical research is working to address the challenges faced by people working and living in care homes.

A study finding that care homes accessed between 14 and 15 different professionals or services such as district nurses, opticians, chiropodists and community psychiatric nurses, in a six-month period. However, the arrangements seemed to be on an ad hoc basis, and largely dependent on individual relationships between care home staff and NHS professionals.

<http://tinyurl.com/y8pk7mqj>

Consultation Phase 2 CQC. Consultation closes Tues 8th August 2017.

Details>> <http://tinyurl.com/ycr3lmhp>

Bill to create UK space licensing and regulatory framework published.

Legislation setting out a licensing and regulatory framework for UK commercial spaceflight has been introduced to parliament. 30 Jun 2017.

Second reading 12th July House of Lords.

UK space, the trade body for the UK space industry, described the introduction of the bill as "a major milestone for the UK's spaceflight ambitions".

"With this bill, the government is sending a clear signal to entrepreneurs, investors, scientists and engineers that the UK is committed to becoming the most attractive destination in Europe to participate in commercial spaceflight and set up a space business," it said.

Advance notice.

Join the Association at the conference at their new venue in 2030

Special price for flights under discussion. More to follow!!!!



Can you Help?

Happy to help through the e-News.

If you have a question/query concerning any aspect of Safety in Care just

Email the administrator with the **details Who they respond to**, giving your **Name, Email address and phone.**

Or ask administrator to collect responses if you wish to be anonymous.

This will be sent out with the next issue

Just another way for members to network.

CQC and partners launch the 'Quality matters' commitment to improve adult social care.

CQC has joined over 100 people, organisations and national bodies with an interest in adult social care to officially mark the launch of the 'Quality matters' commitment.

'Quality matters' sets out a determined and shared vision on how quality care and support can be achieved and person-centred care becomes the norm for all.

<http://tinyurl.com/y9brljau>

Dr Sarah Wollaston has been elected Chair of the Commons Health Committee for the 2017 .

Parliament. Members of the Committee now have to be elected by their parties and approved by the House, before the Committee can begin work.

Dr Wollaston was chair in the previous parliament.

<http://tinyurl.com/y87wvpcc>



Check.

Heron toilet and bath chair.

Corrective Action: Retrofitting of gas spring head on Heron from R82 A/S.

<http://tinyurl.com/ydft2rva>

Liko® Universal SlingBar 350, SlingBar 450 and SlingBar 600.

Hill-Rom - potential safety issue related to Universal SlingBar 350, SlingBar 450 and SlingBar 600

<http://tinyurl.com/yc8cly9x>

Heartway Medical Minimo Plus 4 Front Axle.

Can cause premature wear and potential failure of one of the main fixings.

<http://tinyurl.com/y7yrzsxe>

Joerns Healthcare OXFORD - DIPPER – Service Life.

Revised service life statement & related manufacturer guidance. <http://tinyurl.com/yde7quen>



The state of adult social care services 2014 to 2017 report published.

CQC presented in a national report the findings from the comprehensive programme of adult social care inspections.

This is the first time such focused analysis on a national scale has been possible, following the introduction of our new regulatory regime for adult social care in October 2014.

<http://tinyurl.com/y79kdllw>

Before your holiday don't forget to book for the conference at Hellidon Lakes 12/13th September www.nashics.co.uk or do it when you come back. There is still time.

Fire safety in registered premises.

Sir David Behan, Chief Executive of CQC, has written to providers of care homes, hospices and independent hospitals as well as their representative bodies, to encourage them to review their fire safety arrangements to ensure they are up to date, understood and applied consistently.

CQC will continue to assess fire safety when we register and inspect providers, focusing on passive and active fire protection and on how fire safety is managed on a day to day basis.

Read Sir Davids Letter <http://tinyurl.com/ybxrmt eo>

Additional Guidance produced by CFOA & NASHiCS is also available to support the residential care premises <http://tinyurl.com/y7xm8zbt>

Risk of death and severe harm from ingestion of superabsorbent polymer gel granules.

A warning alert has been issued around the risk of death and severe harm from ingestion of superabsorbent polymer gel granules.

Superabsorbent polymer gel granules are widely used in health and social care, typically as small sachets placed in urine and vomit bowls. On contact with liquid, the sachet opens and the granules almost instantaneously absorb, expand and solidify the liquid. This can protect patients' bedding and clothing and reduce the risk of slips.

If the gel granules are put in the mouth they expand on contact with saliva risking airway obstruction. This has happened where patients have mistaken the sachets for sweets, or sugar or salt packets, but some incident reports also describe attempts of deliberate self-harm.

Main text <http://tinyurl.com/yanw67a7>

Notice <http://tinyurl.com/ya6fqsse>

**London Fire Brigade: "Every day we see unsuitable fire risk assessments".**

Andy Jack, Head of Regulatory Enforcement at London Fire Brigade spoke to a packed audience at FIREX 2017 about the inadequate fire risk assessments he sees "every day of the week".

Download: A Technical Guide to Fire Precautions and Fire Protection.

Free download covering legal requirements for responsible persons under the FSO, courtesy of BIFM and USHA approved UK provider of health, safety and environmental information.

<http://tinyurl.com/ycuy38ub>. NB You will need to complete your details on the form to access.

BAFE issues revised fire extinguisher servicing competency scheme document.

Coming into effect from 1 October 2017 the updated scheme seeks to better define what constitutes competence in the provision of fire extinguisher services and updates the role of the fire extinguisher technician.

<http://tinyurl.com/y9v8etjh>

**Home Office announces new fire inspectorate.**

The Home Office has announced a 'significant' new role for Her Majesty's Inspectorate of Constabulary (HMIC) - as it will now oversee the new fire inspectorate regime. HMIC will become the single inspectorate for policing and fire and be re-named

Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS).

<http://tinyurl.com/ycfr7ksz>

Scottish Social Services Council.

Its new monthly newsletter aims to assist care at home providers in **Scotland** as they prepare for staff registration from 2 October this year.

The first newsletter covers how to explain to your staff who **SSSC** are and what registration means, with a Powerpoint presentation and video you can use for staff training purposes. More>>

<http://tinyurl.com/y9zzfkc3>

It is time for health services and care homes to work better together, major study finds.

New research by NIHR identifies how the NHS and care homes can work better together to deliver high quality, cost-effective healthcare to the half million people in residential care.

<http://tinyurl.com/y8qsqj2z>

CONSULTATION.

We are seeking your views on workforce aspects within phase 2 of implementation of the Regulation and Inspection of Social Care (Wales) Act 2016

We want your views on proposals covering a number of health and social care issues which may require future legislation.

Consultation End Date 29 September 2017

<http://tinyurl.com/y86ujllm>

Smoke free: The First Ten Years.

Tackling the smoking epidemic in England: the views of the public

<http://tinyurl.com/y8zzh7m5>

NHS trust fined £1m following 53-year-old man's death in Lincolnshire.

United Lincolnshire Hospitals NHS Trust has been fined following the death of 53-year-old at **Pilgrim Hospital in Boston**.

The patient at the hospital, died April 2012 from internal injuries after falling onto an exposed metal post on the standing aid hoist that staff were using to support him.

The kneepad on the standing aid hoist had been incorrectly removed leaving the exposed metal post that caused the fatal injuries when he collapsed after standing up.

HSE found the Trust did not have systems for training and monitoring how staff used the standing aid hoist and unsafe practices had developed.

Fined **£1 million** and costs **£160,000**

<http://tinyurl.com/ybmzxadl>

A consultation paper on sentencing manslaughter.

Closes 10 October 2017.

Consultation details

<http://tinyurl.com/y7v4dggss>

Draft Guidelines <http://tinyurl.com/ybmzsbmf>

Residents in a Cumbria care home had "avoidable falls" and "unexplained bruising", inspectors have found.

Beacon Edge care home in Penrith has been rated inadequate by the **CQC** for the second time after an unannounced inspection.

Its report also said residents were not always given medicines as prescribed, putting them at risk.

Manager **Bupa Care Homes** said it had made improvements but "there are steps we still need to take".

More> <http://tinyurl.com/yd8osgeo>

CQC fines care provider £3,750 for failing to report incidents.

The CQC has issued three Fixed Penalty Notices, each for £1,250, against **Lifeways Community Care Limited** after it admitting the breaches of regulation and failed to report three incidents

These failures to notify CQC of significant occurrences prevented the Commission from monitoring the service effectively.

<http://tinyurl.com/yc77n3nk>

Support for whistleblowers.

Staff in **Scotland's health service** will continue to benefit from external support should they have any concerns about patient safety or malpractice

From 1 August, the **NHS Scotland Confidential Alert Line** will be expanded to become the Whistleblowing Alert and Advice Services for NHS Scotland (AALS).

<http://tinyurl.com/ybgvd3e7>



The Scottish Government

Care home fined for several fire safety failings.

Four Seasons (No 9) Ltd is part of **Four Seasons Health Care Group** and pleaded guilty to two breaches of the Regulatory Reform (Fire Safety) Order 2005 at its **Cypress Court Care Home** premises in Broad Street. The care home group was sentenced at Liverpool Crown Court on Monday, July 10, after a fire safety audit was completed on the premises on March 7, 2016, following a from a relative of a resident who had concerns.

Fined **£50,000** and costs **£9,000** in costs.

<http://tinyurl.com/yb945ck2>

Gross negligence manslaughter: 'Sit up & take note' as jail terms increase.

New sentencing guidelines have proposed jail terms of up to 18 years for gross negligence manslaughter, with health and safety cases being singled out for increases, according to a legal expert.

<http://tinyurl.com/y7lxxmqj>

Immingham home care provider investigated over death

A home care provider is being investigated by police following the death of one of its service users.

Aamina Homecare, based in Immingham, is subject to an ongoing inquiry by Humberside Police.

Details of the probe were revealed in a **CQC** report, which rated the service "inadequate".

Company director Francheska Thompson said she "totally disagreed" with the **CQC's** findings.

BBC <http://tinyurl.com/ybfjv9mk>

The **BBC** understands the firm is not currently providing care.

Barnet's Eleanor Palmer Trust fined £4,000 by CQC.

Eleanor Palmer Trust, also known as 'Cantelowes House,' is a care home that is registered to provide accommodation and personal care for up to 33 people and specialises in dementia care.

CQC records show that between 11 May 2016 and 12 June 2017, the care home, in Spring Close, Barnet, did not employ a registered manager, as it is supposed to do

<http://tinyurl.com/ycnkupyg>

Outstanding by Care Quality Commission.

The CQC has rated the quality of care provided by **Inglewood Residential Home, Cumbria**, to be **Outstanding** following an inspection in April this year. The service was rated outstanding for, caring and well-led & good for safety, responsiveness and effectiveness. The home cares for older adults, some of whom may be living with dementia. The home is operated by **Cumbria Care**, the in-house provider for Cumbria County Council.

Cumbria is a Member of **NASHiCS**.

<http://tinyurl.com/ycn5hx7v>